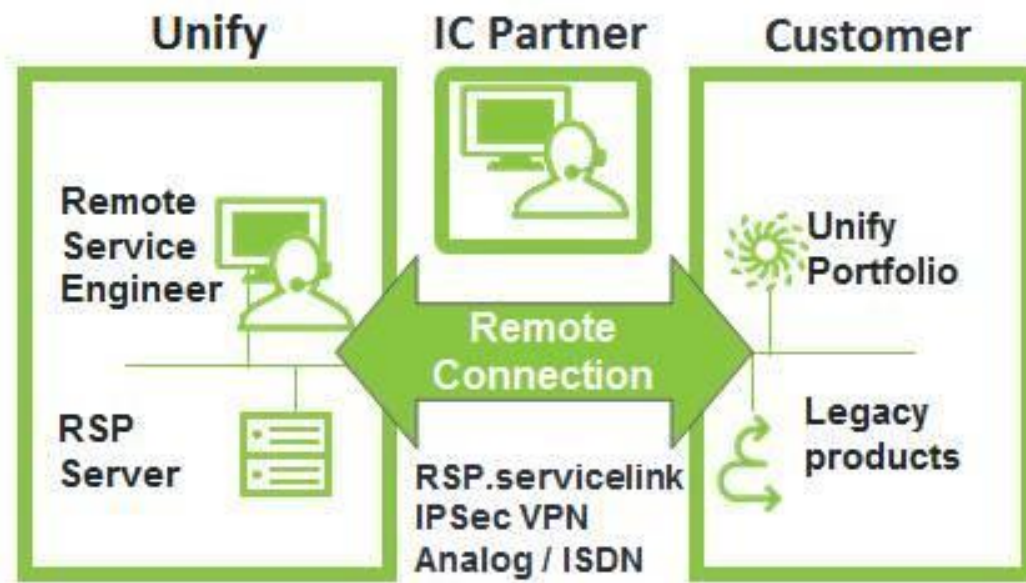




Remote Service Platform v2

Remote Connectivity OpenScape Business

Dokumenten Version: 2.0

1. Zweck des Dokuments

Vorbereitung der Inbetriebnahme einer Remote Anbindung für OpenScape Business an die Remote Service Platform RSP

2. Vorbedingungen zur Einrichtung

Stellen sie sicher, dass das OpenScape Business System den Internetzugang nutzen kann. Ein funktionierender Internetzugang kann in der OS Business mit der Funktion ICMP PING getestet werden.

Pfad: Experten-Modus > Wartung > IP Diagnose > Application Board > ICMP Anforderung > Ping

Wenn ein Proxy Server beim Kunden im Einsatz ist, benötigen sie die Proxy Einstellungen des Kunden!

Folgende Parameter müssen beim Kunden Router für das Internet eingestellt sein:

- Ausgehende Internetverbindung
Erlaube ausgehende Internetverbindung zu RSP (HTTPS / Port 443)
- IP Adressen Freischaltung bei Kunden Firewall

Wenn der Kunden eine IP basierte Firewall im Einsatz hat, dann müssen folgende IP Adressen freigeschalten werden:

RSP Registrar: 188.64.18.51 und 188.64.17.51

VPN Server: 188.64.18.50 und 188.64.17.50

Die erste IP Adresse sind für den Standard Server, zweite IP Adresse für den Backup Server.

About Unify

Unify is the Atos brand for communication and collaboration solutions. At the core of the Atos Digital Workplace portfolio, Unify technology enables organizations of all sizes to transform the way they collaborate, creating a more connected and productive workforce which can dramatically improve team performance, individual engagement and business efficiency.

Unify products represent a strong heritage of technology innovation, reliability and flexibility. Their award-winning intuitive user experience can be delivered through almost any device and in any combination of cloud or on-premise deployment. Augmented by Atos' secure digital platforms, vertical solutions and transformation services, they set the global standard for a rich and reliable collaboration experience that empowers teams to deliver extraordinary results.

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